



Diensten ter Ondersteuning van het Katholiek Onderwijs

Authorities (Schools, Institutions,...) can turn to DOKO employees for support in the application of government procurement legislation. DOKO bundles expertise and knowledge acquired within Catholic Education Flanders. DOKO acts as a purchasing center for the roll-out of framework agreements, provides legal support and advice with regard to government procurement legislation, draws up sample specifications, organizes training courses and supports network groups.

Business Solution	Sector	Collaborators	Website
Digital Marketing & CRM	Public Administration	+2000	www.doko.be

CHALLENGE

For Doko to be able to provide high quality services to their members it needed to modernize and provide a self service system to simplify current administrative tasks. One of the tasks is the subscription to a DOKO framework agreement, for which members must sign conditions and specific accession clauses. These contracts were handled manually via email and an overview was kept in Excel. This way of working led sometimes to missing contracts and mandates.

SOLUTION

Doko chose Odoo because of the versatility of functionalities and the possibility to expand it with their own needs. Odoo Website and Odoo Blog are used to provide information about framework agreements. Subscribing to a framework agreement is done online via Odoo eSign. The signed mandates are made

available to the members via the Odoo Portal. Member credentials are automatically synched in Odoo from the +200000 contacts database from Katholiekonderwijs Vlaanderen. Login in the system is done via Single Sign On (SSO) via a oauth integration.

RESULTS

Members now have a one stop shop with all information of frame-agreements, signed contracts and mandates. Due to the tight integration sign-up with their known credentials is easy and familiar.

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Modules

- Documents
- e-Commerce
- eLearning
- Email Marketing
- Events
- Inventory
- Invoicing
- Membership
- Project
- Purchase
- Sales
- Website